

The Black Watch Castle and Museum Hauntings Helper Role Description

Role Title: Hauntings Helper	Location: The Black Watch Castle and Museum, Perth. PH1 5HR
Department: All	Line-Manager: Head of Department

Purpose of the role:

To help with sharing the story of The Hauntings sculpture and its linked events from 1st July to 12th November 2023. A Hauntings Helper is an all-round volunteer who will help us to create an exceptional experience for our visitors by meeting and greeting, providing information about the sculpture, and supporting the everyday display of The Hauntings.

Main Duties and Activities

- Assisting with talks and activities about *The Hauntings* sculpture
- Assisting in the gift shop, Museum and Bistro
- Helping at Hauntings events (some take place in the evening)
- Meeting and greeting visitors
- Helping with photography that could be used on social media channels, and visitor questionnaires
- Assisting with visiting groups, including schools
- Carrying out guided tours and object handling sessions
- Other support as required

Hours or Day(s) Required:

A minimum of one half-day per week, but more hours are available to those who have the time.

Skills & Personal Qualities:

- 16 years of age and over
- Friendly, personable, committed, and reliable
- Enjoys meeting and talking to new people and working in new environments
- Enthusiastic about history, community, culture, or art
- Keen to deliver high quality experiences for the public
- Good communication skills with a polite and warm manner

Training of the Volunteer:

- Hauntings induction and tour of the museum, gift shop, bistro, and castle grounds.
- Training for the talks and object handling boxes for *The Hauntings*.
- Training for the gift shop and bistro if appropriate
- Tour Guide training if appropriate
- Health and Safety training

Resources Required:

- Hauntings Helper T-Shirt (supplied)
- Camera or smartphone (if helping with photography)
- A big smile!

Benefits to you:

- New friends and experiences.
- Chance to benefit the local community as part of a memorable event for Perth
- New skills for your CV
- Increased confidence and knowledge of Black Watch and WW1 history

Disclosure Required:

No