

The Black Watch Castle and Museum

Volunteer Role Description

Role Title: Tour Guide	Location: Museum Galleries
Department: Front of House	Role Supervisor: Museum Curator and Learning and Audiences Officer

Purpose of the role:

To guide visitors through the Museum sharing the story of The Black Watch. The guide will provide an interesting and informative tour contributing to a world class visitor experience.

Main Duties and Activities:

- Welcome visitors to the Museum
- Describe layout of the Museum, galleries and facilities to visitors
- Deliver a guided tour of the Museum to visitors
- Be prepared learn about The Black Watch history
- Be prepared to learn the details of each Museum gallery

Hours or Day(s) Required:

- Approximately one half day per week

Skills & Personal Qualities:

- Articulate
- Have good interpersonal skills and be comfortable with public speaking
- Enthusiastic
- Smart appearance
- Flexible in approach

Training of the Volunteer:

- Interpersonal skills and management of visitors
- Historical and contemporary knowledge of The Black Watch, Balhousie Castle, the British Army and the Armed Forces
- Knowledge of Black Watch Castle and Museum initiatives

Resources required:

- Staff time for induction, training and supervision
- Space for breaks and lunch

Benefits to you:

- Develop public speaking skills
- Contribute to the positive experience of our visitors
- Learn about the Black Watch history and the Museum collection
- Share The Black Watch legacy
- Support your local Museum
- Meet new people

- **Disclosure Required:** No